

NEURONODE SUPPORT + WARRANTY

Every NeuroNode System includes support that covers the NeuroNode and its software. The support also cover usability issues and basic customization of the user's accessibility software when applicable.

1. Live Telepresence Support

- Free online installation and setup session with live two-way webcam with a member of the NeuroNode team.
- Free live online telepresence technical support, including two-way webcam support for 12 months. This enables Control Bionics to provide software upgrades and fixes remotely (at the user's request).

2. Legacy Transfer

- In the event that any NeuroNode System is transferred to another client, an online installation and setup session with system upgrades and one year of technical support may be purchased for \$1,250. This Legacy Transfer charge does not include parts replacement but may include minor repairs as needed.

WARRANTY

The NeuroNode EMG unit is guaranteed for two years (except in circumstances of loss or willful damage) and will be replaced free of charge if there are any issues with the equipment during the warranty period.

THIS WARRANTY DOES NOT APPLY TO BATTERIES OR ACCESSORIES. All parts and accessories are available for purchase.